



Satisfaction Survey

Thank you for allowing us to provide your orthotic and/or prosthetic care. In an effort to better serve you and our other patients, we ask that you would take a moment to fill out this brief satisfaction survey. Your comments will allow us to continue to provide the best orthotic and prosthetic care in the industry.

As part of our on-going effort to improve patient care, Cotton O&P utilizes a satisfaction survey that is completed by the patient or caregiver of a patient whom received care from a practitioner at our facility. Please provide a rating, based on the scale below, to the questions provided. Circle the number that best represents your experience.

1. How would you rate the quality of the fit of the orthotic/prosthetic you received from Cotton O&P?
(Excellent) 5 4 3 2 1 (Poor)

2. How would you rate the benefit this orthotic/prosthetic has provided to you as it relates to your condition?
(Excellent) 5 4 3 2 1 (Poor)

3. How would you rate the amount of time it took for Cotton O&P to provide this orthotic/prosthetic for you?
(Excellent) 5 4 3 2 1 (Poor)

4. How would you rate the attitude of the staff at Cotton O&P?
(Excellent) 5 4 3 2 1 (Poor)

5. How would you rate the overall experience you had with the staff at Cotton O&P?
(Excellent) 5 4 3 2 1 (Poor)

6. What is the likelihood that you would return to Cotton O&P for your future needs?
(Excellent) 5 4 3 2 1 (Poor)

Additional Comments:
